RECRUITMENT ANNOUNCEMENT

Surry County E911 Communications is taking applications for a full-time position of **Telecommunicator I**. Employee will work 12 hour shifts (either 6am-6pm or 6pm-6am). The following the following the following telegraph of the following

Telecommunicator I. Employee will work 12 hour shifts (either 6am-6pm or 6pm-6am). The center has six (6) consoles with three (3) of those manned 24/7.

One console is dedicated to the fire service, one to EMS and Rescue, and one to Law Enforcement. All Telecommunicators are trained on all consoles.

Job Requirements: The position requires a high school diploma or GED. Within the first year of employment, the selected candidate must complete the following courses:

DCI (Division of Criminal Information) EMD (Emergency Medical Dispatch)

Basic Telecommunicator Class

CIT Certification

CPR Certification

Desired: Previous experience at a 911 Communications Center. Working geographical knowledge of the County. Knowledge and skills in operation of computer systems. Ability to use communication skills in a calm and direct manner.

Salary Range: Grade 63 \$30,780 - \$50,436 (based on education, experience and training).

Applications will be taken at NC Works Career Center, 541 W. Pine Street, Mount Airy, NC (336-786-4169), by going online to the Surry County Human Resources job posting page, printing the application and e-mailing back to the indicated email, SCJobs@co.surry.nc.us or by contacting Surry County Human Resources at 336-401-8221. A complete list of duties and analysis of physical demands will be available upon request.

SURRY COUNTY IS AN EEO EMPLOYER/ DRUG FREE WORKPLACE

Date Posted: April 14, 2021 **Closing Date:** Open until filled